

Catchment Area for Floating Support



transforming lives of service users to become economically active whilst acquiring renewed positive behaviour and attitude mapped with a move-on plan to independent living. TLC offers appropriate character reference to service users.

Our Placement Locations

TLC Semi-independent & Floating Support Projects are strategically positioned in meeting respective Local Authorities sufficiency duty.

Our 24/7 Supported Accommodation placements ear-marked for young people (16+) are as below:

- **Upney/Barking** –15 Lancaster Avenue – 0203 719 3563
- **Loughton** – 95 High Road – 0203 784 9398
- **Romford** – 11 Stanford Close – 0170 891 2579
- **Dagenham** – 44 Langhorne Road – 0203 556 3144

We are proud to say all our projects has access to good transportation network to Central London.

Parking – Each project is privileged to have unrestricted on-street parking and/or a driveway.

Staffing / Key workers

In adherence to our safer recruitment policy, all members of staff undergo an enhanced CRB check. Potential candidates must hold minimum NVQ 3 in care, equivalent or higher plus two satisfactory work and/or checkable references.

TLC has a multi-disciplinary team of professionals including a social care consultant, social workers, systemic and family psychotherapist. We also have access to a Forensic Mental Health Practitioner who offers periodic consultation on our caseloads.



Key Attributes (Unique Selling Proposition – USP)

- 24/7 secure base accommodation with experienced staff presence plus advance around the clock CCTV monitoring and out-of-hours personnel that provides warmth, assurance and security to children and young people to be able to make an informed decision.
- High tolerance level with emphasis on positive reinforcement and reliance on reflective sessions and emotional support to manage negative behaviour.
- Personalised support matched with various developmental approaches guarantees high success rate in

SEMI - INDEPENDENT PROVISION FOR YOUNG PEOPLE

For Referral & Emergency Contact Details:
0203 719 3563 / 0789 620 5295 / 0794 319 8720

Email: admin@tlcsocialcare.co.uk

Website: www.tlcsocialcare.co.uk

Our Mission Statement

Transforming Lives believes that effective listening and appropriate intervention, care and support offered by the right people in the right environment guarantees a difference!

To achieve our mission statement, TLC strives to;

- Understand the needs and wants of services users
- Offer homely environment and tailor-made support packages
- Value, train and motivate our employees

Our Vision

- To ensure our service users are fully supported in their preparation to move onto independent living.
- To continuously work in partnership with all stakeholders whose activities seek to safeguard and promote the wellbeing of children and young people.
- To promote, support and maintain high standard of service that makes vulnerable children and young people safer, healthier, empowered, and happier to thrive.

Our key business units within semi-independent provision are delivered via;

1. 24/7 Supported Accommodation

2. Floating support in stand-alone/shared accommodation

FLOATING SUPPORT PACKAGES FOR YOUNG PEOPLE (16+)

1. Low Needs - 10hrs per week covering;

- Two (2) planned visits focusing on direct work linked to the five outcomes.
- One (1) unplanned visit for Health & Safety checks

2. Medium Needs - 15hrs per week covering;

- Three (3) planned visits focusing on direct work linked to the five outcomes.
- One (1) unplanned visit for Health & Safety checks

3. High Needs - 21hrs per week covering;

- Four (4) planned visits by **two key workers** focusing on direct work linked to the five outcomes.
- One (1) unplanned visit for Health & Safety checks

Agreed support packages are subject to review every 8weeks.

What Constitute Direct Work with Young People

Health - Support Young Person to complete registration with.

- Local GP Surgery, Optician, Dental and Sexual health.
- Support young person to access CAMHS.
- Support young person to access family planning clinic

Education & Employment – Young Person in education will receive support in terms of the following;

- Completing their home work
- Attending parenting evening
- Supporting young person to attend PEP meeting.

NEET - Direct work to support the young person to;

- Explore and establish their interest and ambition
- Interview preparation Skills
- Supporting young person to attend initial assessment and interview.
- Support young person to prepare a CV
- Supporting young person to go job hunting
- Supporting young person to complete educational materials/forms and also register with the library.
- Supporting young person to apply for Housing Benefit/JSA etc

Staying Safe - Key work session on community safety

- Educating young person about how to summon help in case of emergency. On call number, Police, etc
- Health & safety precaution in the home ie. turning off electrical gadgets when leaving home etc.
- Education about Anti – Social Behaviour
- Supporting young person to attend initial YOT planning meeting.
- No smoking whilst in bed
- Acting as appropriate adult for young person
- Support young people to visit home office/solicitor if necessary.

Making a Positive Contribution

- Encouraging the young people to consider under taking volunteering activities.
- Being law abiding citizens

•Participating in decision making, ie attending community safety meetings.

- Acting as mentors to others
- Educating the young person about the need to recycle household waste.

Achieve Economic Well Being

- Embarking on part – time employment hence contributing towards their national insurance.
- Educating the young person to adapt a routine to work.

LIFE SKILLS PROGRAMME.

TLC acknowledges that children and young people have varying needs, ability and potential and will come to us at different stages of their personal development.

Our consultation with various stakeholders and residents revealed that though education or knowledge acquisition is central to life success; the need to develop individual life skills could not be under estimated. In view of this TLC pays a lot of attention towards supporting service users to acquire the needed life skills as highlighted below:

- Budgeting skills (including the need to prioritise)
- Health education (including diet and sexual health),
- Housekeeping (including laundering, cleaning etc.),
- Safety around the home (including first aid),
- Accessing emergency and essential services,
- Access to education, training and employment,
- Social skills (self-presentation, interpersonal relationship, communication skills and representation)
- Self-awareness and responsibilities.
- Cooking skills (food safety and preservation).

For more information and to make a referral please send background information and risk assessment to:
info@tlcsocialcare.co.uk